



Data Protection and Privacy Policy

This privacy policy sets out how we use and protects any information that you provide.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy statement.

What we collect

We may collect the following information:

- name
- job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- medical information
- other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement.

You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the General Data Protection Regulation 2018. If you would like a copy of the information held on you, please write to us.

If you believe that any information, we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.

Fitness Memberships and Swimming Lessons

LeisureSK will store, for a reasonable time, copies of all documents and information provided by as part of their membership application process.

In the case of swimming lessons, the information stored will include information relating to any medical conditions disclosed by the pupil which will be kept confidential and will not be revealed to anyone other than swimming teachers and other necessary staff.

Clubs and Venue Hire

LeisureSK will store, for a reasonable time, copies of all documents and club information provided by you as part of the venue hire booking process.

The information stored will include participant information that you disclose to use and will be kept confidential.

We may use personal information provided to us for legitimate interests including to process and respond to any enquiries made by you and to process your personal information in order to perform our contractual obligations in relation to any contracts between us and you.

Direct Marketing

Where you have consented (or where otherwise permitted by law), we may send you information about new services or offers which may be of interest to you according to your preferred method(s) of communication. Please note that even after you provide your consent to us providing you such information, you can always unsubscribe or withdraw your consent at any time by emailing info@leisuresk.co.uk and we will stop sending you marketing communications.